

little oblivion brewing company

taproom staff

At little oblivion brewing company, the taproom staff's primary duties include building relationships with customers, communicating successfully with the taproom manager, skillfully and knowledgeably serving beer, and helping to create a culture for us all to experience. The taproom is the first and primary means for customers to interact with l.o.b.c., and we hope the staff can help make that experience exceptional. Ensuring that customer-facing spaces are clean and comfortable, being knowledgeable and passionate about our product and industry, and being able and available to address needs as they arise, will make the person in this role successful.

Experience desired:

- Front of house experience
- Knowledge of and passion for craft beverages
- Excellent customer interaction skills
- Comfort using Arryved POS
- Basic high school education or equivalent, with a preference for additional education in hospitality, business, bartending, personnel management, or marketing

Position requirements:

- Ability to regularly lift and maneuver 65 lbs, with or without a dolly or hand truck
- Patience and assertiveness with management, team members, and customers
- Ability to obtain any necessary permits or licenses and evaluate forms of age identification
- Desire to craft a company culture
- Ability to utilize multiple communication styles
- Knowledge of, or excitement to learn, the ins and outs of the brewing process and associated culture and history
- Willingness to work unusual hours, but able to hold boundaries and take time off
- Comfort with using and instructing others on audio/PA system
- Initiative to address initial customer inquiries and complaints
- Mindfulness of intangibles (temperature, music, crowd energy, etc)
- Readiness to help with events in the taproom, social media, and marketing endeavors
- Dedication to keeping outdoor spaces inviting
- Ease in projecting a welcoming attitude
- Inclination to learn about local events, history, and businesses
- Commitment to preventing the spread of COVID-19, including wearing a mask at work

We offer:

- A community: we don't want to be your family, but we *do* want to be your friends
- Fair compensation that is reevaluated in regards to individual effort and cost of living
- Involvement in evolution and growth with and within the company
- The ability to say no: we want every customer to leave with a good memory, but at the end of the day, our bar staff are always right
- Opportunities to learn and grow within the craft beer industry
- Pay rate of \$5.00/hr plus tips, and our commitment to meet local living wage every paycheck

Please send resume and favorite dinosaur to margot@littleoblivionbrewing.com